

FRAUDSTERS COULD BE TARGETING YOU.

TOGETHER AGAINST FRAUD

Email Fraud

You might receive email from unknown email IDs, asking you to click on a link.



Stop

When you receive email stating:

- Your account or card has been blocked
- Your account details require update of personal details



Think

- Is your name mentioned in the email? If not, would you get such emails?
- Are you marked as BCC in the email, and your email ID is not visible?
- Is the sender's email ID matching 100% with the email ID of your bank or other entities? Or is there a slight mismatch?



Protect

- Your bank would never ask for your personal details in such manner
- Do not click on links received from unknown senders
- If you suspect that your personal details have been compromised, report it immediately to your bank

Please report fraud to your bank, in addition, please report on www.uaebf.ae/en/fight-fraud

Disclaimer: Please make sure that you report fraudulent activity to both your bank and UBF.



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Social Engineering

Do not get tricked into sharing sensitive and personal information over social media.



Stop

- Responding to strangers online asking you to share OTP
- Clicking on pop-up banners claiming your computer is infected
- Entertaining friendly callers from getting your personal information by gaining your trust
- Acting upon mails or messages that create urgency to take action



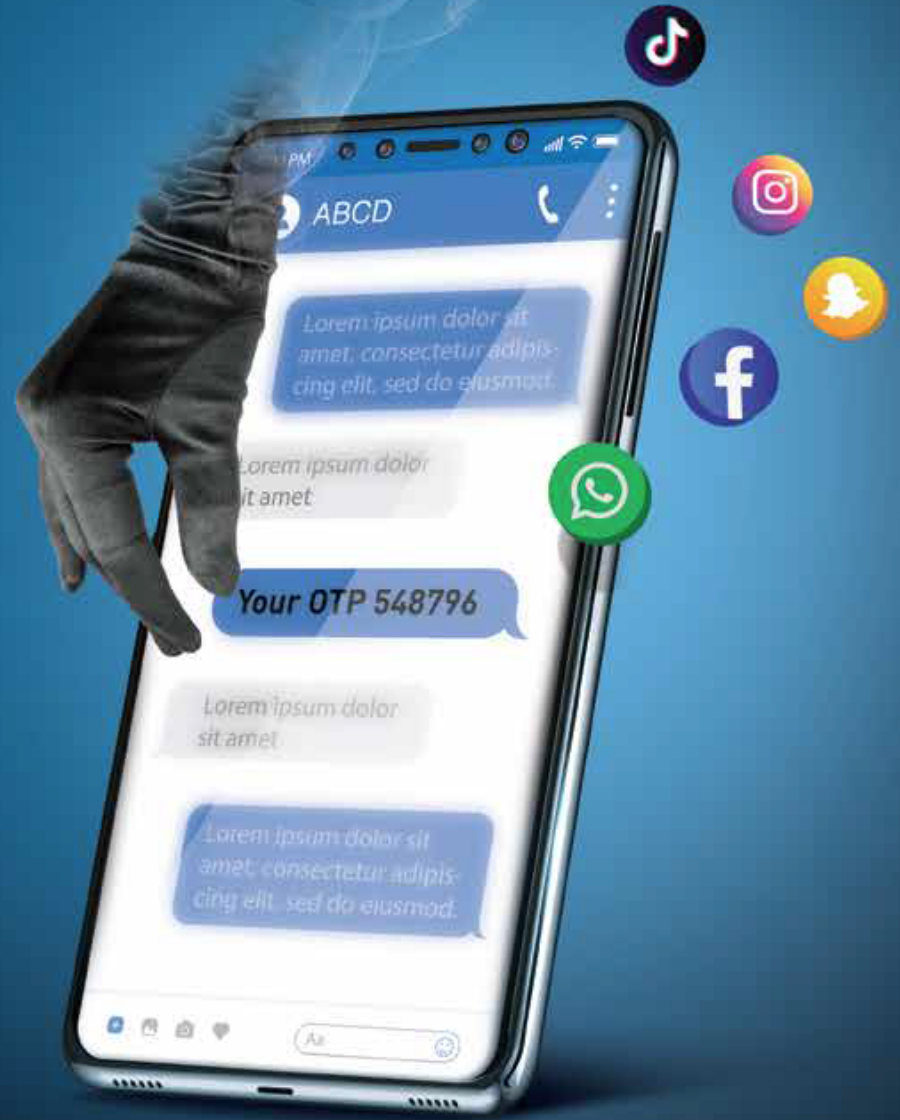
Think

- Could this be genuine?
- Is it safe to share personal information with a stranger?
- Will your bank call to ask for your personal information?



Protect

- Do not share your OTP or personal information
- Limit the information you share on any digital channel
- Create strong and complex passwords and change them frequently
- Do not download or install suspicious apps
- If you suspect that your personal details have been compromised, report it immediately to your bank



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Phone Fraud

You might receive messages or calls from people who impersonate as staff of bank, police, government departments, courier companies or telecom providers etc. They want your personal details to commit fraud.



Stop

When you receive messages or calls asking for:

- Your account number, E-ID number, email ID or bank name etc
- One Time Password (OTP) sent by your bank



Think

- Did the caller tell you from which bank they are calling or they are simply stating they are calling from "your bank"?
- Did you leave any message on the social media page of your bank recently and could the caller have seen that message?
- Why would caller need your confidential OTP sent by your bank?
- Is the call coming from a mobile number, why would they not call you from landline?



Protect

- Your bank would never ask for your personal details in such manner
- Never share One Time Password (OTP) with anyone, they can commit fraud if they have it
- If you suspect that your personal details have been compromised, report it immediately to your bank

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Advance Fee Scam

Fraudsters contact victims to inform them that they have won a prize and ask for money/information to process the same.



Stop

- Participating in dubious lucky draws
- Responding to messages saying you've won when you haven't participated in the first place



Think

- If the call/email is genuine, why would caller require your information? They should already have it.
- Why does the caller require you to pay fees for getting the prize?
- Did the caller address you by name or simply mentioned "Sir/Madam"?



Protect

- Never share your personal details with anyone, it can be used to take money from your account or card
- If you suspect that your personal details have been compromised, report it immediately to your bank

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