



1. I would like to (Please complete in BLOCK CAPITALS)

Card type	Personal Business
I would like to	Reset my PIN (<i>complete sections 2,3 and 6 only</i>) Replace my card (<i>complete sections 2,4 and 6 only</i>) Modify / activate my card limits (<i>complete sections 2,5 and 6 only</i>)

2. Customer details

Name of cardholder (as it appears on the card)	
Account number	
Card number (last seven digits only)	

3. I would like to reset my PIN

Because	I have exceeded my allowed number of PIN attempts I have forgotten my PIN I have lost / not received my PIN notification
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4. Replacement of card

My existing card has been	Damaged Lost / captured Stolen
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Note: Before we can consider your request for a replacement card, you must contact our Card Services Helpline on 0800 644 4429 so that your card can be blocked from further use. If your request for a replacement card is accepted then we will cancel your existing card and replace it with a new card and PIN.

5. Card limits modification / activation

I would like to	Activate online transactions De-Activate online transactions Activate international transaction for the below mentioned country(ies) (note: international transaction is active by default for Canada, Switzerland, United Arab Emirates, Pakistan, Hong Kong, South Africa and Kenya)
Set daily cash withdrawal limit to	GBP
Set daily in-store purchase limit to	GBP
Set daily Internet/Online purchase limit to	GBP
Set daily phone purchase limit to	GBP
Set daily international cash withdrawal limit to	GBP
Set daily international in-store purchase limit to	GBP

6. Declaration and signature

I confirm that the above information is correct and that I have not omitted any material information. I agree that: (i) you may request any further information from me and/or any other third party as you may deem necessary; (ii) my request(s) above may be declined by you; and (iii) my card (existing or replacement – as applicable) is subject to and shall be used in accordance with the Debit Card Terms and Conditions.

Authorised Signatory

Authorised Signatory

Date (DD/MM/YYYY)

/ /

Bank internal use only (SV)

Verified by

Date (DD/MM/YYYY)

Signature

/ /



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