

Title : Habib Bank puts utility payments just two clicks away from its customers
Source : ITP News – www.itp.net
Dated : September 2001



HOME > NEWS > Internet > HABIB BANK PUTS UTILITY PAYMENTS JUST TWO CLICKS AWAY FROM ITS CUSTOMERS >

- FEATURED CHANNELS**
- ITP.net نسخة عربية
 - NEWS HOMEPAGE
 - ALL COMPETITIONS
 - IT & BUSINESS EVENTS
 - WEB INDEX
 - IT JOBS
 - CHANGE LANGUAGE

Can't find what you're looking for on the Home Page? Try searching ITP.net:

Search tips »

Browse ITP.net News Archives



Free subscriptions for qualified professionals and huge online discounts. Subscribe now!

Business.com Arabic

- THIS MONTH'S ISSUES**
- Arabian Business Arabic Edition
 - Arabian Business English Edition
 - Arabian Computer News
 - Communications Middle East & Africa
 - Computer Reseller News
 - Digital Studio
 - Mobile Executive
 - Network Middle East
 - T2
 - Windows User Magazine Arabic Edition
 - Windows User Magazine English Edition

Enter your e-mail address to receive our newsletter

More newsletters or unsubscribe »



Habib Bank puts utility payments just two clicks away from its customers

By **Greg Wilson**

Habib Bank AG Zurich is putting the payment of utility bills just two clicks away from its customer base.

Cyber customers will be able to pay their DEWA (Dubai Electricity & Water Authority) and Etisalat bills through the bank's site — www.habibbank.com.

"The whole basis of our Internet [strategy] is to make life as easy as possible for our customers," said Reza Habib, joint president, of Habib Bank AG Zurich.

"Our internal IT team is constantly coming up with innovative value added offerings to make our Internet banking services the best possible available to the customer," he added.

Before customers can take advantage of the service, they first have to register online, filling out a 'very simple' form, which requires customers entering phone information or DEWA account numbers online.

The service compiles an itemised history of all payments with the different utilities. When transactions have been made on the site it takes 'one or two' days before the payment is posted to either Etisalat's or DEWA's billing application.

The customer's account is then debited with the specified amount.

The online banking solution has been put together by the bank's own in-house development team. Since September 2000, Habib Bank's web-development team has delivered a number of Internet and mobile banking solutions.

The bank's current site offers a mixture of WAP and SMS services, alongside more conventional online banking services, such as banking information, transactions and letters of credit.



Habib Bank AG Zurich's Internet banking solution has been developed by its own in-house team.

Your address

Recipient address